

# ASSISTED RETURNS PROGRAM

The Assisted Returns Program provides non-citizens with an option to voluntarily depart Australia. We listen to your needs, respect your choices and give you options to return home. You are given up-to-date information so you remain in control to make the right decisions.

## Your expenses are covered

If you are eligible, your approved travel expenses will be covered under this program.

1300 094 663 assistedreturns.com.au



## Who is eligible

Once you decide you want to depart Australia, the Department of Home Affairs will assess your eligibility.



#### Chat with us

We want to understand your situation and give you options that meet your needs.



## Get things in order

We will ensure you are prepared for your return home by providing you with information and checklists throughout your travel journey.



#### Prepare documents

We can assist you to complete the required travel forms so you have the right documents for your travel journey.



## Organise travel

We will organise your travel by booking your flights, accommodation and any transport you may need.



#### Depart Australia

On the day of departure, you will feel ready and prepared and still have access to your assigned Case Worker.

